

Pump service at Diabetes Victoria

The Diabetes Victoria Clinic, Carlton is now providing insulin pump starts and upgrades. If you're interested in exploring this advanced technology for diabetes management, have a chat with our expert Credentialed Diabetes Educator at our Carlton facilities for all the details you need to make an informed decision.

We've outlined the process below so you know what to expect when booking in to the Diabetes Victoria Clinic.

Pump start process

When considering pump therapy, getting an overview of what is needed when it comes to your appointments is important. We have summarised your necessary appointments, duration of those appointments and the costs associated with each below.

Please contact the Diabetes Victoria Clinic for further information if you have any questions on 1300 437 386 or head to the [Diabetes Victoria Clinic page](#) to start the booking process.

Pump start

Appointment	Information provided	Duration	Fee options
Initial pump appointment	In this appointment we will explore all of the pumps available and CGMS compatibility. We will help you find the pump which best suits your personal needs.	60 minutes	\$151 (\$127 for Diabetes Victoria Members) Medicare rebate with a Team Care Arrangement
Pre-pump appointment	In this appointment we will confirm your pump choice, order the pump and complete all the necessary paperwork.	60 minutes	\$151 (\$127 for Diabetes Victoria Members) Medicare rebate with a Team Care Arrangement
Pump start 1	This is to officially start the pump. A DNE will set you up with the pump. You will learn how to connect the pump to your body and become familiar with the day-to-day management of the pump.	4 hours	\$500 pump start package (covers 3 appointments) No Medicare rebate
Pump start 2	This is to supervise a line change and cover specific topics.	90 minutes	
Pump start 3	This appointment is to review glucose uploads, hypos and hypers, rates and auto corrections etc.	90 minutes	

A review appointment usually occurs at 2 weeks, 4 weeks and 8 weeks after starting a pump. Additional appointments may be required with the diabetes nurse educator or dietitian to discuss carbohydrate counting, review pump settings and discuss pump settings for events such as exercise.

Pump change

Appointment	Information provided	Duration	Fee options
Initial pump appointment	You may need this appointment if you are unsure which pump you want. In this initial appointment we will explore all of the pumps available and CGMS compatibility. We will help you find the pump which best suits your personal needs.	60 minutes	\$151 (\$127 for Diabetes Victoria Members) Medicare rebate with a Team Care Arrangement
Pre-pump appointment	In this appointment we will order the pump and complete all the necessary paperwork.	60 minutes	\$151 (\$127 for Diabetes Victoria Members) Medicare rebate with a Team Care Arrangement
Pump change 1	This is to officially start your new pump and become familiar with the different features of your new pump (and CGM if required).	2 hours	\$300 pump change package price (covers 3 appointments) No Medicare rebate
Pump change 2	This is to supervise a line change (or become familiar with the new infusion set) and cover specific topics.	60 minutes	
Pump change 3	In this appointment your pump settings will be reviewed and adjusted if necessary.	60 minutes	

A further review appointment usually occurs 4 weeks after changing a pump. Additional appointments may be required with the diabetes nurse educator or dietitian to discuss carbohydrate counting, review pump settings and discuss pump settings for events such as exercise.

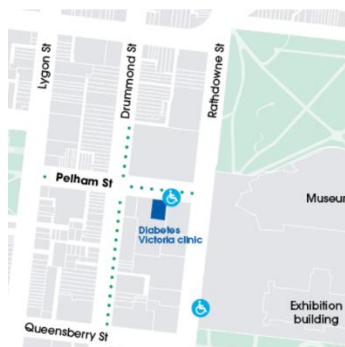
How to find the Diabetes Victoria Clinic, Carlton.

Diabetes Victoria Head Office

Address: 15 - 31 Pelham Street, Carlton.

Location: Ground floor within Diabetes Victoria head office.

Parking: On street parking 1 - 4 hours, disabled park located near entrance.



[See live map](#)

Information correct at the time of publication:
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