



Pump start process.

When considering pump therapy, getting an overview of what is needed when it comes to your appointments is important.

To help you better understand the process, we have outlined your necessary appointments, duration of those appointments and the costs associated with each below.

Please contact the Diabetes Victoria Clinic for further information if you have any questions on 1300 437 386

Appointment 1 - Pump information session – individual appointment
Duration: 60 minutes
Cost: \$151
(Diabetes Victoria Members: \$127)
- Medicare rebate \$58.30 with a Team Care Arrangement

Information provided:
This appointment provides you with an overview of pumps, the different systems etc. It will help you decide on which pump you would like to use. This appointment is not needed for a pump upgrade or if you already know which pump you would like.

Appointment 2 - Pre-pump individual appointment
Duration: 60 minutes
Cost: \$151
(Diabetes Victoria Members: \$127)
- Medicare rebate \$58.30 with a Team Care Arrangement

Information provided:
In this appointment we will confirm your pump choice, order the pump and complete all of the necessary paperwork.

Appointment 3 - Pre-pump Carbohydrate Counting Assessment
Duration: 45 minutes
Cost: \$151
(Diabetes Victoria Members: \$127)
- Medicare rebate \$58.30 with a Team Care Arrangement

Information provided:
To assess your carbohydrate counting accuracy before starting an insulin pump.

Please continue overleaf →





Appointment 4 - Pump start 1

Duration: 4 hours

Cost: \$500 pump start package price. This covers **all three** pump start appointments

No Medicare rebate

Information provided:

This is to officially start the pump where the DNE will set you up with the pump. You will learn how to connect the pump to your body and become familiar with the day-to-day management of the pump.

Appointment 5 – Pump start 2

Duration: 90 minutes

Information provided:

This is to supervise a line change and cover specific topics.

Appointment 6 – Pump start 3

Duration: 90 minutes

Information provided:

This appointment is to review glucose uploads, hypos and hypers, rates and auto corrections etc.

Appointment 7 - 2-week review

Duration: 45 minutes

Cost: \$119

(Diabetes Victoria Members: \$104)

- Medicare rebate \$58.30 with a Team Care Arrangement

Information provided:

Review glucose uploads, answer any questions, check basal rates are still accurate and show how to use Glooko or Carelink.

Appointment 8 – 4-week review

Duration: 45 minutes

Cost: \$119

(Diabetes Victoria Members: \$104)

- Medicare rebate \$58.30 with a Team Care Arrangement

Information provided:

Review glucose uploads, adjust settings, discuss exercise, activities, and travel.

Appointment 9 – 8-week review

Duration: 45 minutes

Cost: \$119

(Diabetes Victoria Members: \$104)

- Medicare rebate \$58.30 with a Team Care Arrangement

Information provided:

Review glucose uploads, troubleshooting, answer any questions.

